



Annual Impact Report

2024

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Chairperson's Annual Report 2024

2024 continued the successful development and progress of Saoirse Domestic Violence Services (SDVS)

At the beginning of 2024 the Board set out its goals for the forthcoming year. The progress against these goals was reviewed at each Board meeting, and I am pleased to report that we made substantial progress with these plans.

We continued the pattern of engaging with increased numbers of women and children throughout the year. This is the key underlying objective of the organisation every year.

During the summer we welcomed Allison Graham back from maternity leave. I would like to thank Elena Sadoveanu who stepped into the role as interim CEO, and did an outstanding job, having a positive impact throughout the organisation.

One key achievement in 2024 was the implementation of a new management structure that began in 2023. This structure will ensure that the high standards of delivery to our clients will continue into the future. We also substantially reorganised our subcommittee structure, reducing the number of subcommittees from six to four. All of these committees contributed energetically throughout the year. I would like to thank our Board members for their valuable contribution during the year. I would also like to thank all the staff and management at SDVS for their continued dedication to the organisation and its objectives.

In the context of good practice as recommended by the Charities Regulator, The Board appointed new Auditors, Whelan Dowling & Associates, for the 2023 audit, which was conducted very satisfactorily. The Board thanked Kenny Whelan & Associates for their audit services in previous years.



David Laird
Chairperson & Director
of the Board

While we have always appreciated the comprehensive support of Tusla as our main source of funding over many years, since July 2024 we are now primarily funded by CUAN, and we look forward to working with CUAN over the coming years. I would like to thank Tusla and the various personnel in Tusla who always engaged with SDVS with absolute support and encouragement. I would also like to express my gratitude on behalf of SDVS to the other organisations and individuals who have supported SDVS during 2024, whether financially or in kind.

During the summer we were delighted to move our central services office to a more suitable premises in Tallaght Village, and officially launched our offices, and a number of new initiatives in November.

We were pleased to welcome new Board member Lisa Finnegan during the year and would like to thank the following Board members who completed their tenure with SDVS during 2024 for their valuable contribution to the organisation – Rebecca Molloy, Olwyn Downey, Daren O’Neill and Yemi Adenuga.

At the September Board meeting I announced my intention to step down from the Board in early 2025. This decision was made in the context of the Charities Regulator guidelines and the SDVS Board guidelines which recommend Board members should remain on the Board for a maximum of 9 years. I would like to thank all the Board members with whom I have served over the past nine years for their commitment to the organisation. I would also like to take this opportunity to thank all the various members of staff who have ensured that SDVS has evolved and progressed over that period, in particular Allison Graham, CEO, who has lead the organisation with energy and integrity since its foundation. I am delighted that the position of Chair will be in safe hands with Grainne Gleeson, who has been on the Board for three years, and I know will bring a new dynamism to the role.

CEO's Report 2024

Welcome to our Annual Report 2024, which we hope provides some insight into our work and achievements at SDVS during the year. 2024 covered the second year of our current Strategic Plan and was a year of transition and building towards a stronger future. Our core services of Refuge accommodation, Outreach, Keyworking support, Child and youth support services and 24-hour Helpline reached a record number for families. Demand for services continues to outstrip supply however, and we continued to address this through the development of new and expanding services in 2024.

Our new Child and Youth Outreach service commenced in early 2024 with three full-time posts engaged throughout the year, offering dedicated support to children outside our accommodation services. This had been a goal of SDVS for many years and marked a massive step forward in the recognition of and response to a new cohort of children and young peoples' individual needs towards a safer future.



Allison Graham
Chief Executive Officer



The achievement and launch of our 24-Hour Helpline as a Freephone, after 18 years in operation, was another proud moment for SDVS. Ensuring that families in fear of their lives, are not prevented from contacting us, because they can't afford a phone call, was a key target we finally achieved with perseverance and generous fundraising commitments in 2024.

The move to our new Central Office location mid-year reflected the transformation of our organisation over the previous 5 years. Our new offices provide dedicated client support space for our Outreach and Child & Youth Outreach services in an accessible location in Tallaght Village, while also giving us a central hub and point of contact for SDVS. Showcasing our services with external signage for the first time, standing proud with the families who contact us, out of the shadows of domestic violence, is monumental.

The review and implementation of new management positions, key to the professional and strategic growth of the organisation, that commenced in 2023, took shape in 2024 with the recruitment of the Director of Services, Nadine O'Brien and the Director of HR, Rachel Maxwell. These posts along with the Director of Finance, Ade Ogundipe, report into the CEO, providing essential oversight and reporting on all aspects of SDVS's functions.



In July, the funding of our services officially transferred from Tusla, The Child & Family Agency, to CUAN, The Domestic, Sexual and Gender Based Violence agency, within the Department of Justice. Establishing and building a relationship with a new funder is not new to us, but we appreciate will take some time and planning to ensure mutual respectful and a collaborative relationship going forward.



We anticipate that 2025 will shine more light on how this relationship develops and how it supports our Service provision and ultimately the families that we support to a safer future. We look forward to working closely with CUAN and their support in responding to families seeking freedom from fear.

We implemented a number of improved staffing supports and benefits during the year to acknowledge our dedicated team and ensure their continued well-being at work. These included a new graded annual leave policy for all existing and new recruits, offering all staff a higher starting leave entitlement. We also introduced an annual leave purchase scheme which was well subscribed to. In October, we further invested in our staff's wellbeing, best practice and continued professional development by introducing the provision of external one-to-one supervision for all frontline staff. We are preparing to roll out our first organisation-wide employee survey in January 2025 to gain ongoing insights into what's going well and what needs more focus for SDVS as a workplace. The charity and social care sectors continue to be a very challenging space for recruitment, with limited scope for SDVS to compete with larger charities and statutory agencies.

We brought our domestic violence awareness raising, education and training to another level with the development and launch of our Saoirse eLearning Academy in November. By offering two new online training modules through our redesigned and transformed website, we have made this training more accessible to people who wish to learn how to seek support for themselves or for others who reach out to them for help.

We joined many of our colleague services in implementing the eSAFE database for client engagement and rolled out extensive in-house staff training to support our work. The in-house review and evaluation of our services, completed in December 2024, provided an excellent opportunity to reflect on the exceptional work we deliver daily while offering clarity on areas that require more focus and energy in 2025.

Our team has grown in response to service needs, emerging trends, and our strategic plans, reaching nearly 70 employees as we enter 2025. The wealth of knowledge, skills, and passion shared by our team—from colleagues who have been with us since our inception to those who joined SDVS in 2024—remains our greatest resource.



Everyone at SDVS makes a difference in the lives of families who entrust us with their support and safety needs and I want to thank every one of you for that. Our Management team also deserve a special thank you for the leadership and direction they offer everyday to the quality service provision and staff support.

I also want to acknowledge and thank our committed Board of Directors who give their skills, knowledge, care and time voluntarily to govern our organisation and maintain oversight of compliance and risk, for the good and protection of SDVS and all those that encounter it.

The announcement by our Chairperson, David Laird, of his intention to retire from our Board in early 2025, came with great sadness, as his unstinting commitment and consideration for his role and SDVS, will be a great loss to us all. Thank you, David, for the support and insight, you also gave me as CEO, over many years.

Last but not least, I want to especially thank, Elena Sadoveanu, who stepped into the Interim CEO post for 15 months until my return in May, with diligence, determination and commitment, picking up the baton and bringing her fresh ideas and focus to our service delivery and development.

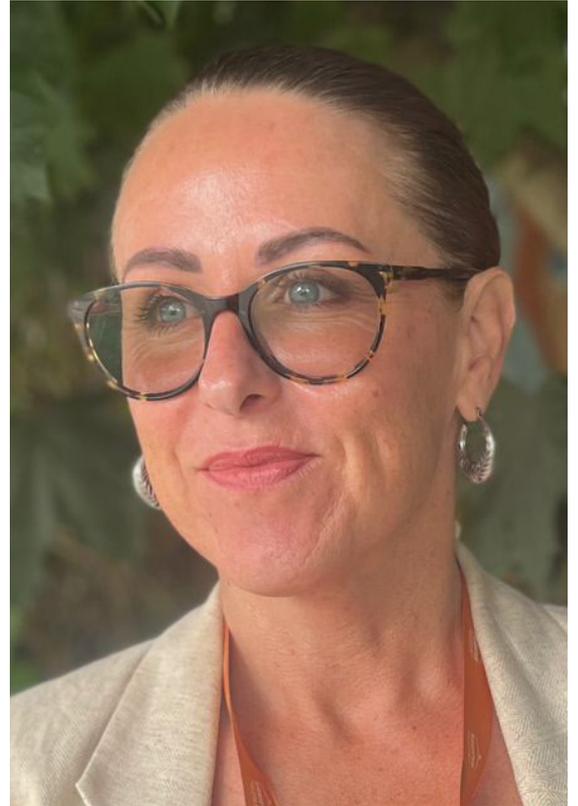
2025 will continue our commitment to our Strategic Plan and implementing findings from our evaluation, to complete and consolidate the organisational changes and respond and adapt to changes in our funding sphere and the Domestic, Sexual and Gender Based Violence (DSGBV) landscape in general.



Director of Services Report 2024

Freedom from Fear | Fostering Recovery | Facilitating Safe Futures

2024 marked a transformative year for Saoirse Domestic Violence Services (SDVS), reflecting growth, innovation, and deepened community impact. We successfully launched the SDVS Freephone Helpline and the Saoirse eLearning Academy, strengthened our Outreach and Prevention initiatives, expanded Child and Youth Services, and continued to operate our refuges at full capacity amid persistent housing challenges.



Outreach, Prevention & Training (OPT)

Nadine O'Brian
Director of Services

Our **Outreach Services** experienced sustained demand with over **2,000 support interactions**, including:

- **350+ court accompaniments**
- Legal support, Domestic Violence and Abuse (DVA) education, and mental health needs were most commonly presented.
- Court accompaniment roles and outreach staff were expanded in response.

Key Outreach Developments:

- Expansion of DVA training to include new Employment Leave legislation.
- Strategic office relocation to accommodate growth.
- Continued success of The Freedom Programme (Cycles 6 & 7) in D10 and D24.
- Collaborations with Tallaght Drug Task Force, Griffith College, TUD and DAA.



Child and Youth Services (CYS)

Spotlight: Building Resilience for the Next Generation

2024 was pivotal for our Child and Youth Services team, delivering targeted supports to children and young people impacted by domestic violence:

INSPIRE Family Project

- Recruitment of **3 dedicated Child & Youth Outreach Workers** (funded by CUAN and the Toy Show Appeal).
- Successful transition of pilot responsibilities from refuge keyworkers to outreach staff.
- Commenced referrals in from Tusla and Barnardos and the demand for services for children and young people who were victims of domestic violence is very high.
- Shifted to **12.5-hour flexible shifts**, enhancing support before and after school and better accommodating mothers' schedules.

Groupwork & Programme Development

- **Healthy Relationships Workshops** were restructured using a participatory model. Feedback was actively gathered and used to iterate workshop delivery.
- **570 young people** reached in schools, YouthReach and youth centres — double the 2023 figure.
- New groupwork initiatives included:
 - A **Children’s Wellbeing Group** co-developed with Barnardos. Funded by Tusla Participation Fund.
 - A **Parents Peer Support Group** focused on self-care and parental connection, funded by DCEDIY Parents Support Fund.
 - Delivery of **TLC Kids groups** with Tusla, Barnardos and An Garda Síochána.

Sensory Room Enhancements

- A dedicated **Sensory Room** was completed in **Tallaght Refuge** and multifunctional sensory areas added in **Rathcoole Refuge**, providing therapeutic spaces for emotional regulation, play, and de-escalation. Funded by Adelaide Foundation & HSF.



Accommodation & Refuge Services

Spotlight: Crisis Response & Safe accommodation

Our refuges operated at **full capacity** throughout 2024, with high demand continuing to exceed available spaces:

- In **December alone, 59 calls** for refuge went unmet due to lack of availability.
- Core presenting needs included legal advice, housing support, mental health assistance, and addiction support.

Education & Digital Empowerment

Saoirse eLearning Academy

Launched in November 2024, the Saoirse eLearning Academy represents a significant milestone in our commitment to professional and community education. Developed in response to growing demand for accessible, high-quality training, the Academy provides **CPD-accredited modules** designed to build understanding and improve frontline responses to domestic violence and abuse (DVA).

Initial offerings include two foundational modules:

- 1. Understanding the Types and Impacts of DVA** – equipping learners with insight into the broad spectrum of abuse and its complex consequences.
- 2. Legal Frameworks** – with a focus on the Domestic Violence Act 2018, enhancing knowledge of protections available under Irish law and how to navigate legal processes in support of survivors.

These modules were co-designed with sector experts, incorporating survivor-informed perspectives and best practice principles.



eSAFE Rollout

ESAFE is a bespoke case management and data system, developed in partnership with **Enclude** and **Quality Matters**. Its rollout across SDVS in 2024 marked a transformative shift toward SDVS digital maturity, offering:

- **Improved case management**
- **Real-time outcome tracking**
- **Robust data collection for funding and reporting purposes**

ESAFE enables greater consistency, transparency, and accountability, supporting strategic decision-making and enhancing service quality. While still in the refinement phase, the system is reducing reliance on manual reporting, streamlining internal processes, and laying the foundation for a data-driven culture.



Accessibility Initiatives

The **Freephone Helpline (1800 911 221)** launched in September 2024 ensures 24/7 confidential crisis support. Cost-free calling, removes a critical barrier for anyone facing financial control. The line is staffed 24/7 by trauma-informed responders who completed an accredited training curriculum and receive monthly external supervision.

Redesigned multilingual website offering increased access for more clients.



Advocacy & Research

“Unveiling the Shadows” – Dynamics of Domestic Violence and Abuse in Dublin 10

In June 2024, SDVS and **Archways CLG** published *Unveiling the Shadows*, a pioneering research study examining the nature, prevalence, and community perceptions of domestic violence and abuse in the **Ballyfermot and Cherry Orchard** areas.

Key outcomes from the study include:

- The **establishment of the D10 DV Subgroup**, fostering interagency collaboration and targeted response planning
- Intended **integration of findings into the 2025 Local area plans**
- Ongoing use of the recommendations to **reshape local strategies and inform service delivery** across statutory and non-statutory agencies

Funding Partnerships

- Charity partnerships initiated with:
 - Central Bank of Ireland
 - Abbey Group
- These focus on sustainable funding, corporate support, and increased public visibility



Organisational Capacity

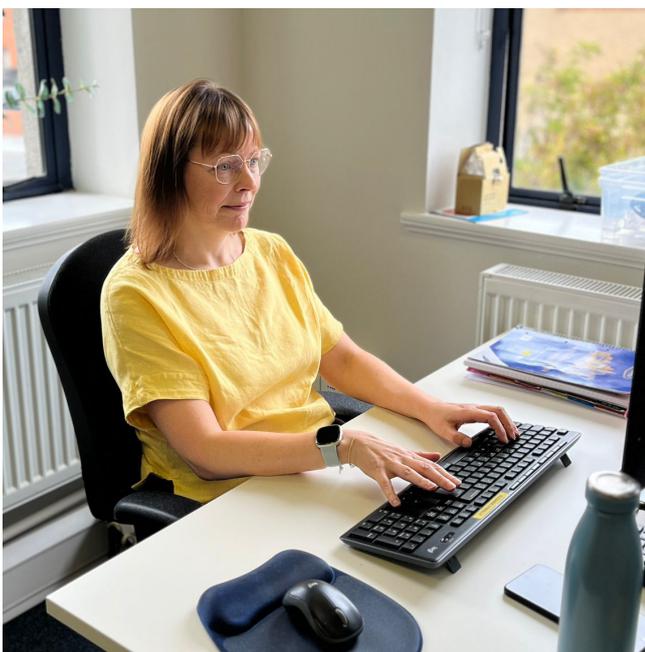
Strategic Evaluation and Planning

A comprehensive **SWOT analysis** and **cross-pillar service evaluation** were conducted, enabling the organisation to assess strengths, address systemic gaps, and identify strategic opportunities. This internal review has informed operational planning and resource prioritisation across all service strands.

Wellbeing and Supervision Structures

To promote staff wellbeing and professional development, we enhanced our:

- **External supervision model**, rolled out a trauma-informed external supervision structure, with accredited supervisors to support frontline staff. Ensuring independent, reflective space for all front-line staff to sustain quality, trauma-informed practice.



Service Priorities for 2025

Building on the strong foundation laid in 2024, SDVS enters 2025 with a clear operational roadmap and focus on consolidation, standardisation, and sustainable service delivery

- **Expand and Standardise Use of eSAFE:** The organisation will continue to embed the eSAFE system across all departments, ensuring consistent data practices, streamlined referrals, and robust monitoring and evaluation processes.
- **Establish Independent Helpline Operations:** The Freephone Helpline will be developed into a standalone service with dedicated staffing and operational structure, improving service responsiveness and relieving pressure on Refuge teams.
- **Foster Cross-Departmental Collaboration:** New interdepartmental practices and communication frameworks will be introduced to enhance client transitions between services such as Refuge, Outreach, CYS, and Helpline. This will support a holistic, survivor-centred approach.

Together, these priorities reflect our continued commitment to empower recovery, build resilient communities, and drive systemic change in how domestic violence is understood and addressed.



SDVS 2024 Statistics

Helpline:

In 2024 there were:

3307 helpline calls → **677** of those calls were for refuge

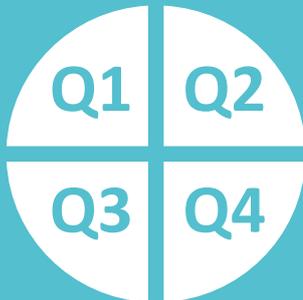
1224 calls were for information and support
72% of calls for refuge could not be accommodated because the refuge was full



Refuge:

- 97 women & 95 children were provided with refuge accommodation in 2024

48 women & 38 children



13 women & 16 children

19 women & 17 children

17 women & 24 children

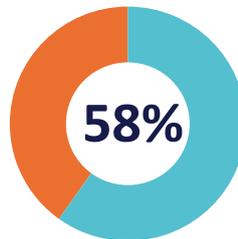
The average stay in refuge was

37 days

which is an increase of

32% on 2023

- Self-referral admissions to refuge were **58%** in 2024



- Referrals from other sources include:

Other refuges and domestic violence services



Social work



Garda



Outreach were

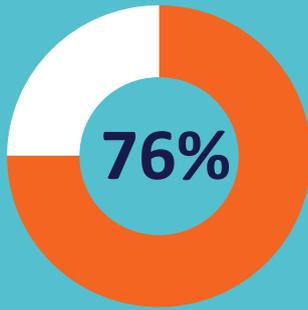


and other categories were

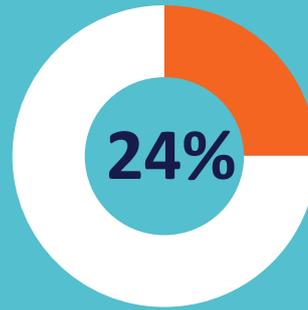




- Saoirse DVS provides crisis accommodation to an ever-increasing culturally and ethnically diverse client base.



of residents were from Ireland



of residents were from all other countries of origin



of residents were repeat clients who had stayed in Saoirse at least once previously

- The average length of stay in refuge in 2024 was **37** days



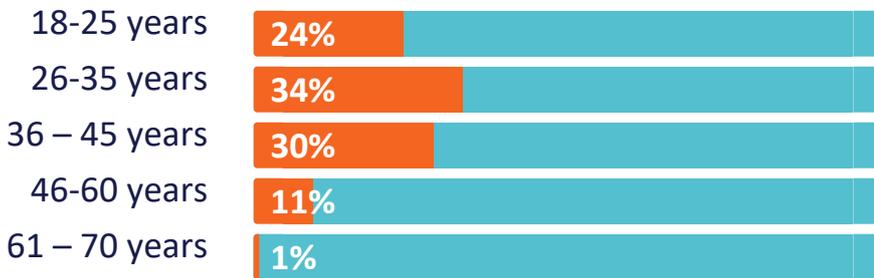
of families staying in refuge were members of the travelling community

The majority of clients, **89%** were from Dublin

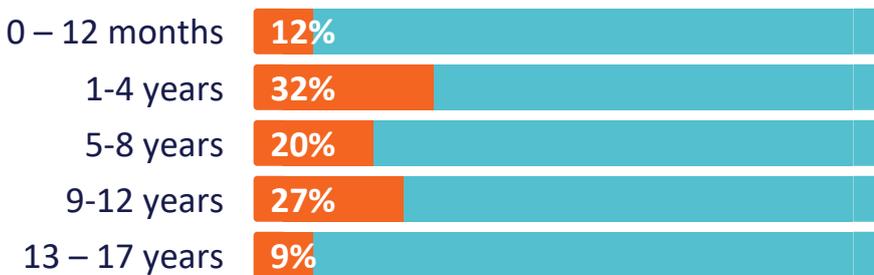


3 women and 3 children were provided with longer stay safe house accommodation in the community.

Age Range of women in Refuge:



Age Range of children in Refuge:



Abuse type:



disclosed experiencing more than one type of abuse – including physical, emotional, sexual, psychological, financial, coercive control, intimidation

Relationship to AP:



of residents experienced abuse from a current partner/spouse

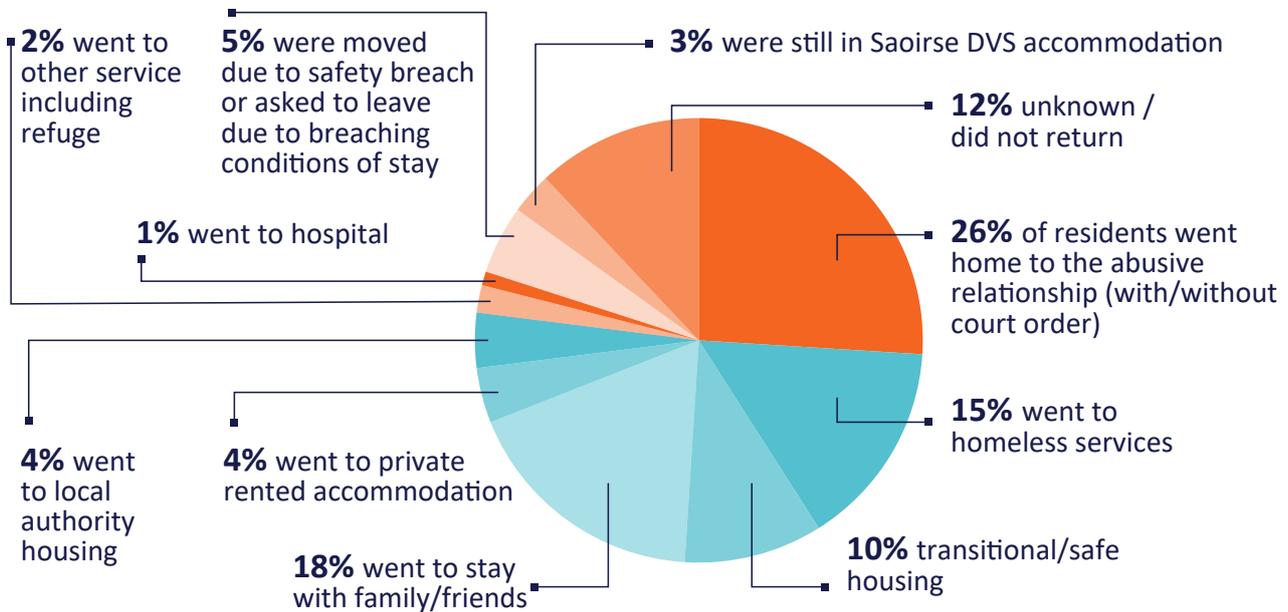


of residents experienced abuse from an ex-partner/spouse



of residents experienced abuse from a family member

Where residents moved to from Refuge:



Child & Youth Services:

- 75 children/young people and 37 mothers were supported by our Child & Youth Outreach service
- 218 Child Protection Reports were made to Tusla from across the organisation
- 570 young people engaged in Healthy Relationships Workshops
- 6 mothers and 10 children took part in ongoing groupwork programmes
- 56 children were supported through summer projects and events

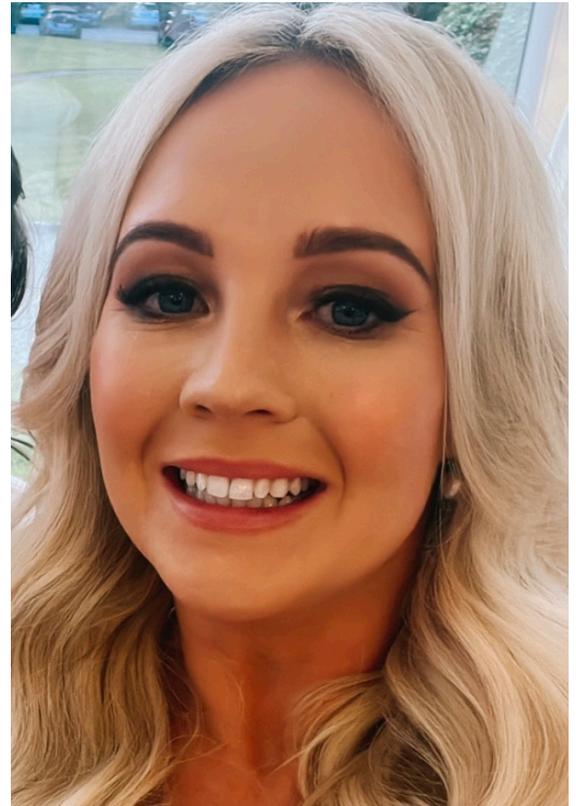
Outreach Prevention & Training:

- There were 175 court accompaniments and 149 legal orders secured.
- 436 new referrals in 2024 for outreach support with a total of 518 new and existing clients supported throughout the year.
- The outreach team were in contact/supported a total of 761 children impacted by domestic abuse in 2024.
- 3,982 individuals completed in-person/online training delivered by SDVS.

Director of Human Resources Report 2024

I was delighted to join Saoirse Domestic Violence Services (SDVS) in May 2024, with direction to develop the HR Department, strengthening the current Human Resources practices to ensure we deliver on best practice at all steps of an employee’s employment journey. Over the past year, my focus has been in developing strong operational HR practices, ensuring legal and policy compliance, and prioritising employee engagement and wellbeing.

The following report provides an overview of key achievements, progress made, and areas of continued development we will be focusing on in 2025.



Building the HR Function of SDVS

Upon joining, it became evident that formal HR infrastructure needed development to support our growing and dynamic workforce. Key activities in this area included:

- **HR Recruitment:** We developed the role of a HR executive to join our service, predominantly focusing on training, recruitment and compliance in addition to our day to day HR function.
- **Implementation of a HR Information System (HRIS):** We successfully introduced a new HRIS to streamline employee records, track leave, manage compliance documents, and improve our reporting capabilities. In addition, we introduced an expenses app to support employees with keeping track of their mileage and expenses.
- **Health and Safety:** We introduced a H&S system to support us in tracking and preventing accidents, offering health and safety training through e-learning modules in addition to our increased focus on Health and Safety compliance training such as First Aid, Fire Warden etc.
- **Policy and Compliance Review:** A full audit of existing employment contracts and HR policies was completed. Ensuring our documents were in line with current legislation and best practice.

Rachel Maxwell

Director of Human Resources



- **Recruitment and Retention:** A careers page was developed and added to our SDVS website to help prospective employees explore current job opportunities. As part of our HR systems improvements, we can now track recruitment and turnover data more consistently. While full-year data will be available in future reports, early indicators suggest improved consistency in the employee onboarding process.
- **Leadership & People Development:** Launched 'People Agenda' meetings with the management team, creating dedicated time for managers to step away from day-to-day operations and focus exclusively on how they support their teams. With guidance from HR, these sessions are designed to enhance people management practices, using a structured template completed in advance to encourage reflection and preparation. Meetings serve as a collaborative forum to address employee support needs and strengthen leadership capability. Key areas of focus include communication, performance management, training and development, recruitment, recognition, engagement, and wellbeing

Staff Engagement and Wellbeing

Recognising the emotionally demanding nature of our work, enhancing employee supports was a key priority:

- **Engagement Initiatives:** We introduced regular HR communications and redesigned our quarterly team meetings. Staff input has been instrumental in shaping changes and identifying support needs through the development of staff committees.
- **Wellbeing Focus:** A number of wellbeing initiatives were launched, including access our new staff wellbeing app 'Wisdom' supporting employees by providing resources under all 4 pillars of wellbeing, to help them make improvements to their personal wellbeing. The introduction of regular engagement and wellness activities boosting employee morale and helping with team cohesion and relationship building.
- **Recognition:** Introduction of Employee of the Quarter and Employee of the Year programs to formally celebrate outstanding staff contributions. While also introducing more informal recognition tools across our service such as using online Praise tools and gratitude boards to regularly acknowledge and highlight team achievements from peer to peer.

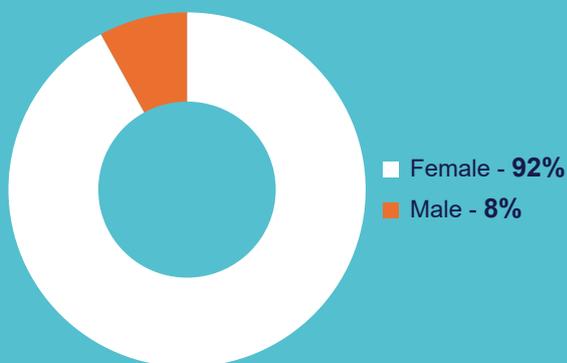


HR Statistics:

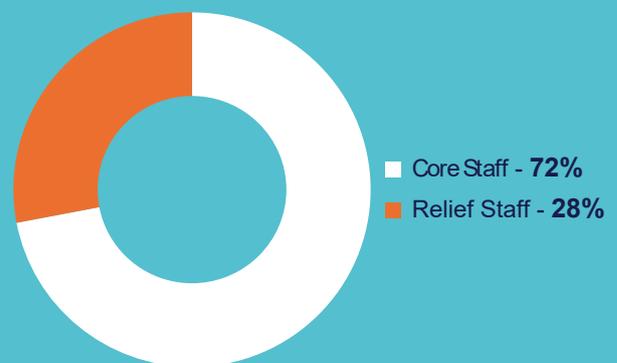
Recruiting and retaining skilled professionals in the social care sector remains one of the most significant challenges we face, both as an organisation and as a sector overall. In Dublin, the market for social care professionals is highly competitive, with a growing demand for qualified staff driven by increased service needs, regulatory requirements, and the complex nature of the support many individuals and families require.

This heightened competition places additional pressure on not-for-profit organisations like ours, which must balance tight budgets with the need to attract and retain high-calibre staff. The reality is that we are competing not only with other charities and community organisations, but also with private and public sector employers who are often able to offer more attractive salary and benefits packages.

Recruitment & Turnover



Gender Breakdown



Employee Breakdown at year end

Workforce Composition 2024



64

Employee Headcount
at year end

88

Total Employee
Headcount 2024

To respond proactively to this challenge, we are reviewing and enhancing our overall employee offering. Our aim is to position ourselves as an employer of choice in the sector by offering as competitive a benefits package as possible. While developing a workplace culture that prioritises inclusion, support, and recognition.

By investing in our people and ensuring they feel valued and supported, we believe we can attract passionate and skilled professionals who share our commitment to supporting women and children affected by domestic violence. Building a strong, stable workforce is not just critical to the success of our organisation it is essential to delivering the consistent, high-quality care and support that our service users deserve.'



Priorities for the Year Ahead

As we continue to grow and evolve, the following areas will be a focus over the coming year:

- **Performance and Development:** Introduce a structured performance management process that supports development, recognition, and career progression.
- **Employee Engagement Survey:** One of our key priorities for the coming year is to introduce an employee engagement survey to better understand staff experiences and identify opportunities to enhance workplace culture and satisfaction.
- **Workforce Wellbeing and Retention:** We will further our investment into employee wellbeing, piloting new initiatives to explore what best supports our employees focusing on all 4 pillars of wellbeing, with investment in this we hope this will support us with team retention.

In this first year, my focus has been on establishing a solid HR foundation. I am grateful for the support of the leadership team and the dedication of our employees. Together, we are building a culture that supports the people who deliver essential services to our clients with compassion and care

Director of Finance Report 2024

Saoirse Domestic Violence Services (SDVS), committed to supporting women and children impacted by domestic violence, continued its trajectory of growth and service expansion throughout 2024. Building upon the transformative progress made in 2023, the organisation has made considerable strides in financial performance, operational investment, and alignment with sector best practices.

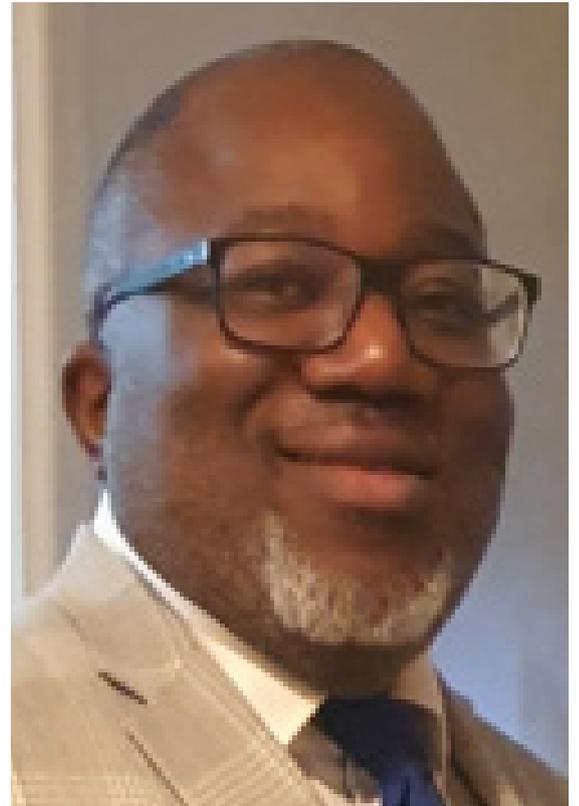
In 2024, SDVS navigated economic challenges with resilience, achieving significant milestones in transparency, service delivery, and community impact. Our continued adoption of the SORP framework, innovative fundraising strategies, and operational enhancements underscore our commitment to accountability and empowerment.

In 2024, our core services were sustained by funding from CUAN, the newly established body for the sector, which replaced Tusla in July. This development marks an important shift for the sector, and SDVS is proud to contribute to its shaping and success.

We recorded a total income of €3,317,585, representing a 17.79% increase compared to 2023 (€2,816,492). This growth was primarily driven by a significant increase in grant income and corporate partnerships reflecting strong institutional support and our growing recognition as a trusted service provider.

Private donations from individuals, corporate partners, and charitable organisations remained essential, though the cost-of-living crisis continued to impact donation levels. We are immensely grateful for the generosity of our supporters and most especially our core funder CUAN.

Our operating costs increased by 5.08%, from €3,068,220 in 2023 to €3,224,210 in 2024. The most substantial rise occurred in staff costs, which grew by 13.57% a reflection of our continued investment in professional expertise and frontline capacity.



Ade Ogundipe
Director of Finance

This includes the recruitment of additional staff, including an Accounts Administrator, to support our expanding finance function and ensure accuracy in financial operations.

The cost-of-living crisis persisted into 2024, affecting donation levels and operational costs. However, our proactive monitoring of the economic landscape and strategic adaptations enabled us to maintain service quality and plan for future growth.

Further strategic investments included the development of our HR function through the appointment of a Director of HR and HR Executive, and the implementation of a new HR system - key steps in strengthening internal infrastructure and supporting staff well-being and performance across the organisation.

As part of our ongoing commitment to transparency and accountability, 2024 also saw a change in our statutory auditors from Kenny Whelan & Company to Whelan Dowling & Associates, with Whelan Dowling & Associates completing their first audit for our 2023 Financial year. This transition reflects our continuous efforts to enhance financial governance and strengthen independent oversight. We express our gratitude to Kenny Whelan & Company for their years of dedicated service and welcome Whelan Dowling & Associates to our team. Just to mention some of our achievements in 2024 include:

- **Sustained SORP Compliance:** Continued adherence to SORP standards, enhancing stakeholder trust and transparency.
- **Service Expansion:** Recruitment of our Director of Services role to lead and support the provision of services with strategic oversight. Expanded our Child and Youth outreach department to support more survivors, despite economic constraints.
- **Fundraising Innovation:** Launched new fundraising campaigns, including our online training platforms, to diversify revenue streams.
- **Operational Improvements:** Relocation of the central office and implementation of a new HR department and system to support organizational growth.

We are most especially grateful to our Board of Directors for their strategic vision, the Audit Committee for ensuring financial integrity, and our dedicated management team and staff for their tireless and unwavering commitment.

As we look to 2025, we are focused on consolidating the gains of 2024, growing sustainably, and staying responsive to the evolving needs of those we serve. We remain resolute in our mission to support victims of domestic violence with compassion, professionalism, and accountability.

Our strategic priorities for 2025 include:

- Maintaining SORP compliance and integrating advanced financial reporting tools.
- Investing in staff training and technology to enhance service delivery.
- Expanding fundraising efforts through partnerships and community engagement to increase financial sustainability.
- Adapting to evolving funding structures under CUAN's leadership.

For a comprehensive review of our financial performance and initiatives, please refer to the full 2024 annual report.



Independent Auditor's Report to the Members of Saoirse Housing Association CLG

Report on the audit of the financial statements

Opinion

We have audited the charity financial statements of Saoirse Housing Association CLG ('the Charity') for the financial year ended 31 December 2024 which comprise the Statement of Financial Activities (incorporating an Income and Expenditure Account), the Balance Sheet, the Statement of Cash Flows and the notes to the financial statements, including the summary of significant accounting policies set out in note 2. The financial reporting framework that has been applied in their preparation is Irish law and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the Charity as at 31 December 2024 and of its surplus for the financial year then ended;
- have been properly prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- have been properly prepared in accordance with the requirements of the Companies Act 2014.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described below in the Auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard for Auditors (Ireland) issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Independent Auditor's Report to the Members of Saoirse Housing Association CLG

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Auditor's Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2014

In our opinion, based on the work undertaken in the course of the audit, we report that:

- the information given in the Directors' Annual Report is consistent with the financial statements;
- the Directors' Annual Report has been prepared in accordance with the Companies Act 2014; and
- the accounting records of the charity were sufficient to permit the financial statements to be readily and properly audited and the financial statements are in agreement with the accounting records.

We have obtained all the information and explanations which, to the best of our knowledge and belief, are necessary for the purposes of our audit.

In our opinion the accounting records of the charity were sufficient to permit the financial statements to be readily and properly audited and the financial statements are in agreement with the accounting records.

Independent Auditor's Report to the Members of Saoirse Housing Association CLG

Matters on which we are required to report by exception

Based on the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified any material misstatements in the Directors' Annual Report. The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions required by sections 305 to 312 of the Act are not complied with by the charity. We have nothing to report in this regard.

Respective responsibilities

Responsibilities of directors for the financial statements

As explained more fully in the Directors' Responsibilities Statement set out on page 12, the directors are responsible for the preparation of the financial statements in accordance with the applicable financial reporting framework that give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless they either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Further information regarding the scope of our responsibilities as auditor

As part of an audit in accordance with ISAs (Ireland), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery,

Independent Auditor's Report to the Members of Saoirse Housing Association CLG

- intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the charity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditor's Report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditor's Report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the charity's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Darren Carrick FCA

for and on behalf of WHELAN DOWLING & ASSOCIATES

Chartered Accountants & Statutory Audit Firm
Block 1, Unit 1 & 4,
Northwood Court,
Santry, D09E438

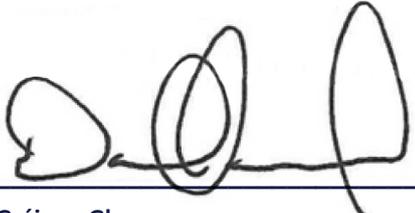
Saoirse Housing Association CLG Statement of Financial Activities

(Incorporating an Income and Expenditure Account)
for the financial year ended 31 December 2024

	Notes	Unrestricted Funds 2024 €	Restricted Funds 2024 €	Total Funds 2024 €	Unrestricted Funds 2023 €	Restricted Funds 2023 €	Total Funds 2023 €
Income							
Donations and legacies	4.1	46,948	1,691	48,639	55,365	-	55,365
Charitable activities							
- Grants from governments and other co-funders	4.2	25,135	3,226,997	3,252,132	21,201	2,735,322	2,756,523
Other income	4.3	15,571	1,283	16,854	4,585	19	4,604
Total income		87,654	3,229,971	3,317,625	81,151	2,735,341	2,816,492
Expenditure							
Charitable activities	5.1	69,060	3,155,150	3,224,210	54,045	3,014,175	3,068,220
Net income/(expenditure)		18,594	74,821	93,415	27,106	(278,834)	(251,728)
Transfers between funds		-	-	-	-	-	-
Net movement in funds for the financial year		18,594	74,821	93,415	27,106	(278,834)	(251,728)
Reconciliation of funds:							
Total funds beginning of the year	17	573,184	253,975	827,159	546,078	532,809	1,078,887
Total funds at the end of the year		591,778	328,796	920,574	573,184	253,975	827,159

The Statement of Financial Activities includes all gains and losses recognised in the financial year. All income and expenditure relate to continuing activities.

Approved by the Board of Directors on 26 May 2025 and signed on its behalf by:



Gráinne Gleeson
Director



Eoin McDermot
Director

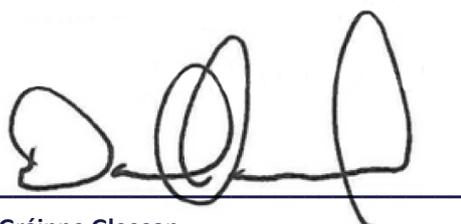
Saoirse Housing Association CLG Balance Sheet

as at 31 December 2024

	Notes	2024 €	2023 €
Fixed Assets			
Tangible assets	10	789,248	759,301
Current Assets			
Debtors	11	33,748	190,495
Cash at bank and in hand	12	913,347	557,942
		947,095	748,437
Creditors: Amounts falling due within one year	13	(414,198)	(265,077)
Net Current Assets		532,897	483,360
Total Assets less Current Liabilities		1,322,145	1,242,661
Creditors			
Amounts falling due after more than one year	14	(401,571)	(415,502)
Total Net Assets		920,574	827,159
Funds			
Restricted funds		328,796	253,975
General fund (unrestricted)		591,778	573,184
Total funds	17	920,574	827,159

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard.

Approved by the Board of Directors on 26 May 2025 and signed on its behalf by:



Gráinne Gleeson
Director



Eoin McDermot
Director

Saoirse Housing Association CLG

Statement of Cash Flows

for the financial year ended 31 December 2024

	Notes	2024 €	2023 €
Cash flows from operating activities			
Net movement in funds		93,415	(251,728)
Adjustments for:			
Depreciation		41,562	258,363
Interest receivable and similar income		(107)	(19)
Interest payable and similar expenses		6,346	6,553
		<u>141,216</u>	<u>13,169</u>
Movements in working capital:			
Movement in debtors		156,747	(142,923)
Movement in creditors		149,121	80,398
		<u>447,084</u>	<u>(49,356)</u>
Cash generated from/(used in) operations		(6,346)	(6,553)
Interest paid		<u>440,738</u>	<u>(55,909)</u>
Net cash generated from/(used in) operating activities			
Cash flows from investing activities			
Interest received		107	19
Payments to acquire tangible assets		(71,509)	(37,871)
		<u>(71,402)</u>	<u>(37,852)</u>
Net cash used in investment activities			
Cash flows from financing activities			
Repayment of long term loan		(13,931)	(13,723)
		<u>(13,931)</u>	<u>(13,723)</u>
Net increase/(decrease) in cash and cash equivalents		355,405	(107,484)
Cash and cash equivalents at the beginning of the year		557,942	665,426
		<u>557,942</u>	<u>665,426</u>
Cash and cash equivalents at the end of the year	12	913,347	557,942
		<u><u>913,347</u></u>	<u><u>557,942</u></u>



Saoirse Housing Association CLG,
PO Box 10819, Tallaght, Dublin 24
Call : 01-4630400 Email: admin@sdvs.ie

24 Hour Freephone Helpline
1800 911 221

Saoirse Housing Association CLG trading as Saoirse Domestic Violence Services,
is a registered charity (Charity Reg. No. 20058296); Companies Registration
Office number 390584; Revenue CHY number 16281.